

# SATELIT<sup>TM</sup>

Best choice

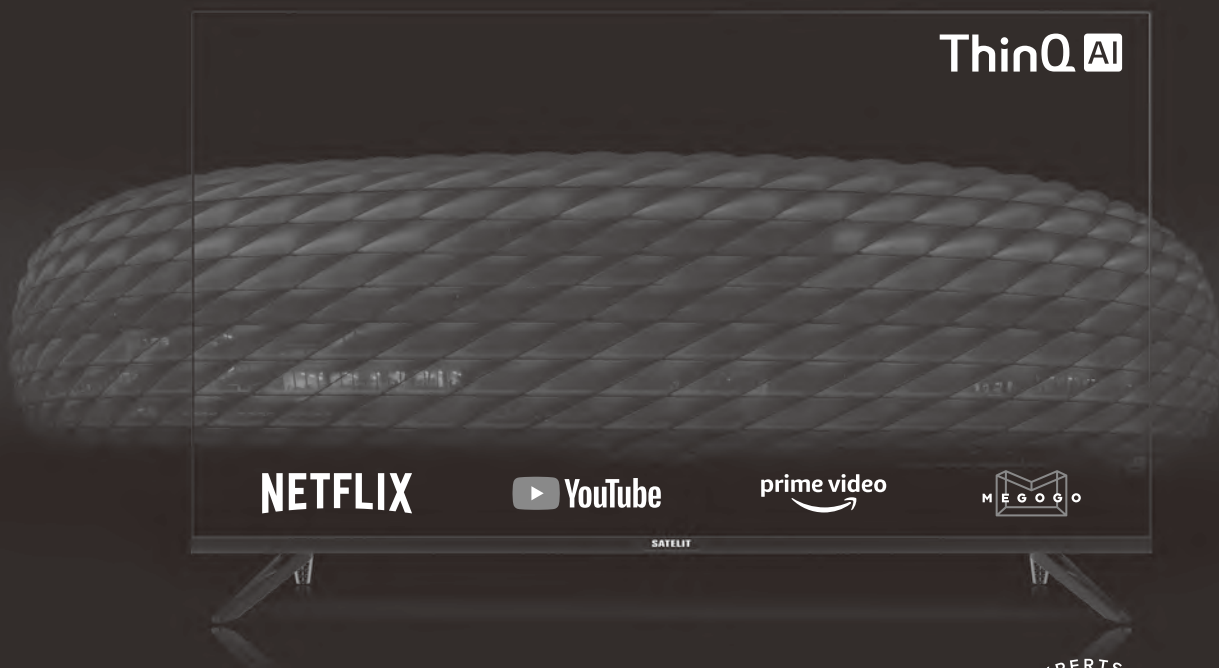
## USER'S MANUAL

Model:

43U9200WS

55U9200WS

TV with LED screen



**SMART**tv  
powered by  
**webOS**TV



Please read this manual carefully for proper usage before installation and use. It is recommended to keep this manual properly for future check. The picture in this manual are only for reference.







# Contents

<b>Safety Warning and Notice</b>	1
<b>Mounting and Connecting</b>	3
Packing list	3
Mounting the TV set	3
Connecting peripheral equipment	4
<b>Panel Control Keys</b>	5
<b>Remote Control</b>	6
Pairing the Magic Remote	6
Using the Magic Remote	6
<b>Basic Operations</b>	8
Turning on/Standby	8
Signal source selection	8
Menu operation description	9
Smart TV	9
Language setting	9
Program scanning	9
APP	10
Network settings	10
Using TV functions through speech	10
Using universal remote control	11
Important statement on network services	11
Multimedia player	12
<b>Troubleshooting</b>	13
<b>Technical Specifications</b>	13
<b>Base Installation Instructions</b>	14
<b>Use of a TV wall mounting</b>	14

## Safety Warning and Notice

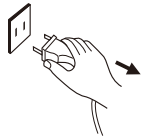
Thanks for choosing the high-performance and multifunctional intelligent LED TV produced by our company. This precious thing will bring you better audiovisual enjoyment. The design of this product has given consideration to factors affecting personal safety, and the product itself has gone through strict tests prior to delivery. However, improper operation may result in electric shock and fire disaster. To ensure safety, prolong the service life of this product, and make sure the best performance of this product can be given full play to, please read the manual and marking label carefully before using it and comply with the following safety instructions. Please keep the user manual for later use.

	<b>Warning</b>	May result in casualties
	Indicate the behaviors that must be prohibited	
	<b>Attention</b>	May result in personal injury or property losses
	Indicate the operations that must be performed	

### Under Following Conditions

- Power failure or unstable voltage.
- Abnormal sound or smell from the device.
- AC power cord is damaged.
- TV set is damaged due to falling off, knock or impact.
- Any liquid or foreign matters enter into the TV set.

**Turn off the TV set immediately, unplug the power cord from the power outlet, and contact authorized maintenance personnel.**



- **If coal gas or other flammable gases leak, do not unplug the power cord of the TV set or other electric appliances; instead, close the valve of the gas immediately and open the doors and windows.**



## Warning



- Only use 100-240VAC, 50/60Hz power supply.
- All cables can be connected or pull out only after power supply is turned off.
- Do not fix the TV set on instable position, or else it may cause falling off, damage, or even fire.
- Do not put the TV set in the environment:
  1. With direct sunshine, moisture, overheating, undercooling or heavy dust;
  2. With flammable or explosive substance;
  3. With flammable or corrosive gas;
  4. In bathroom, kitchen, etc.
- Do not use damaged or improper power socket, and ensure that the plug and socket are connected properly.
- Keep the power plug and socket free of dust and metal pieces.
- Do not damage the power cord:
  1. It is prohibited to refit the power cord;
  2. Do not put heavy object on the power cord;
  3. Keep the power cord away from heat source;
  4. Do not drag the power cord when unplugging.
- Do not connect too many appliances to one power strip, or else it may cause fire due to high power consumption.
- Do not let open flame (e.g. lit candle) approach the TV set, or else it may cause electric shock or fire.
- Do not put the container filled with water on the TV set, to avoid electric shock or fire caused by water drop of splashing.
- Do not penetrate any sharp object, metal or liquid into the signal connector or air vents, to avoid short circuit and product damage as well as electric shock.
- The slots on the case is designed to release heat so as to assure that all inside components will not reach an extra high temperature and can work normally for a long time. Please do not cover the holes while place it.



Do not touch the plug with wet hands, or else it may cause electric shock.



## Warning



Do not turn on the TV set in thunderstorm weather; instead, unplug the power plug and antenna connector to avoid lightning strike.



Do not disassemble the TV set by yourself, or else it may cause electric shock or fire. Contact qualified personnel for maintenance.



## Attention

- Do not let children climb onto the TV set.
- Keep the small accessories away from children's reach to avoid swallowing.
- If the TV set won't be used for a long time, please turn off the device and unplug the power cord.
- Before cleaning the TV set, unplug the power cord and wipe with soft cloth; do not use chemical reagents and avoid foreign substances entering into the device. The incorrect cleaning (such as cleaning fluid, water, etc) may lead to damage of product's appearance, erasing products printing information, even flow into the machine and damage components, cause machine can not display.
- To adjust the position or angle of the TV set, please disconnect all wires and move slowly to avoid falling off.
- Do not rub with hard object, knock at, bend or squeeze the screen.
- Do not use machine immediately after transferring machine to the places with high temperature from low temperature, which will cause fogging inside machine and failures.
- If the screen is broken and the liquid splashes on skin, please wash with clean water immediately for 15 minutes, and go to see your doctor.
- To carry the TV set with hands, please grasp the corners and hold the bottom; do not apply force on the panel.
- Displaying the same image for a long time or active image with fixed words, icons will leave "image persistence" on screen which will not disappear after powering off for a long time. This undesirable phenomenon is



## Attention

not covered by warranty.

- **Healthy TV watching:**
  1. Watch in appropriate light; poor light or long time watching may hurt your eyes.
  2. Adjust the volume appropriate to avoid hurting your hearing.
- **Unplug the power cord of the device to cut off the power supply.**
- **If a power plug or appliance coupler is used as disconnecting device, it should ensure easy operation.**
- **Power plug shall be connected reliably. Loose power plugs may cause sparkle and fire.**
- **All the technical specifications in the user's manual and on the packaging are subject to changes without prior notice. If there is slight deviation between the user's manual and actual operation, the latter shall prevail.**



The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc. in the United States and other countries.

## Mounting and Connecting

### Packing list

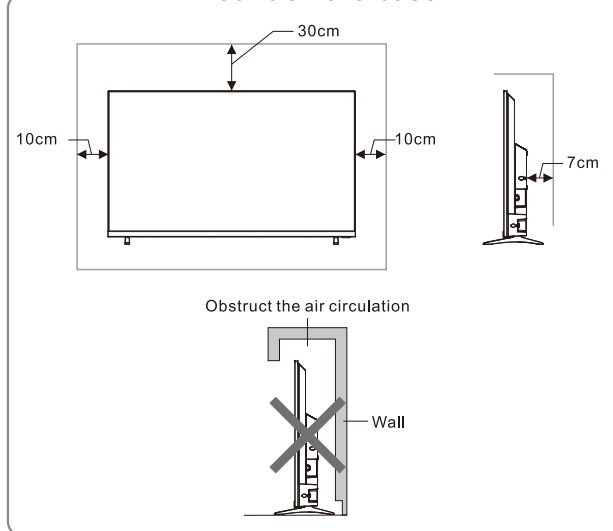
1. The TV set.
2. User Manual.
3. Remote control.
4. Power cord (or attached to TV set).

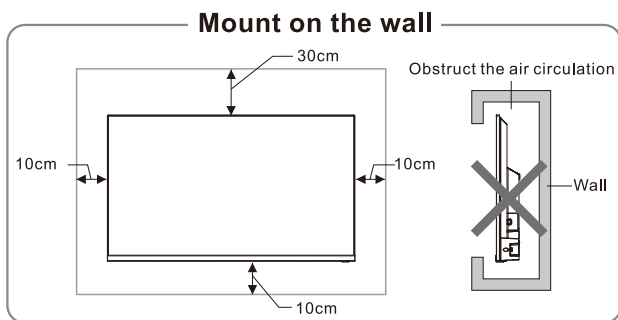
### Mounting the TV set

#### Tips on Installation

- The TV set should be mounted near the AC power socket for easy plugging and unplugging.
- For your safety, please select appropriate wall mount bracket or base.
- To avoid hurt, it is required to place the TV set on stable plane, or fix on firm wall.
- Ask qualified personnel to mount the TV set on the wall. Improper mounting may result in instable TV set.
- Do not place the TV set at any place susceptible to mechanical vibration.
- Do not place the TV set at any place that insects may enter.
- Do not mount the TV set against air conditioner, or else the internal panel of the display may condense moisture and cause failure.
- Do not place the TV set at any place with strong magnetic field, or else it may be interfered with and damaged by electromagnetic wave.

#### Mount on the base





## Ventilation

- Please keep this space at least around the TV, as shown in the figure.
- Do not cover the air vents or insert any object into the enclosure.
- Do not put the device in limited space, e.g. bookcase or embedded closet, unless the TV set is properly ventilated.



## Warning

Never place a television set in an unstable location. A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

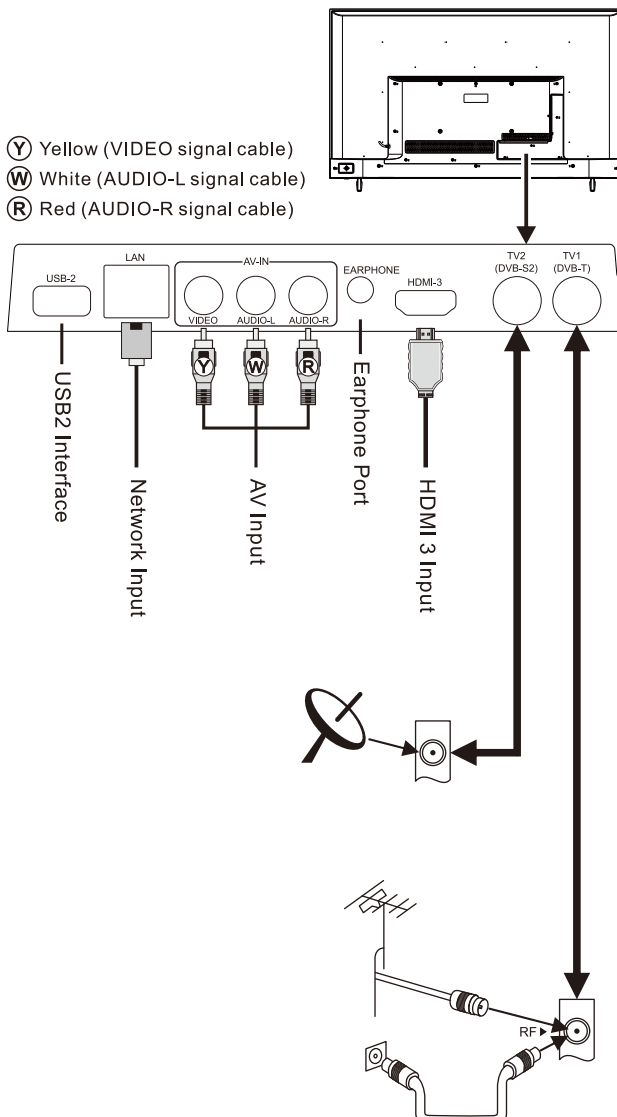
- Using cabinets or stands recommended by the manufacturer of the television set.
- Only using furniture that can safely support the television set.
- Ensuring the television set is not overhanging the edge of the supporting furniture.
- Not placing the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- Not placing the television set on cloth or other materials that may be located between the television set and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the television set or its controls.

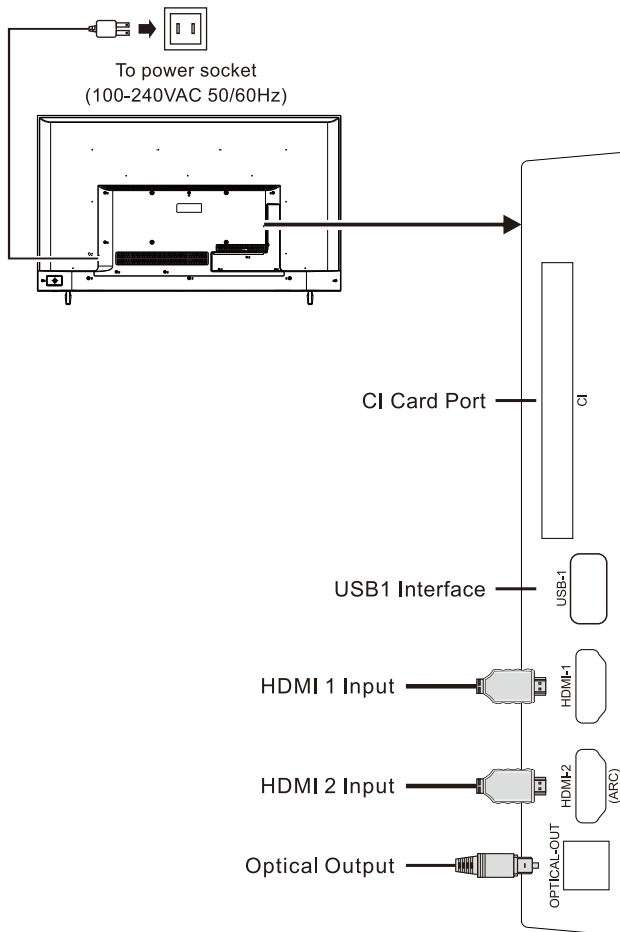
If your existing television set is being retained and relocated, the same considerations as above should be applied.

## Connecting peripheral equipment

### Remark:

1. When you need to connect the device which support the ARC function, please select the HDMI-2 interface.
2. HDMI connector can realize DVI connector function with external HDMI/DVI commutator.
3. The peripheral equipment and cables described in this manual should be purchased separately.

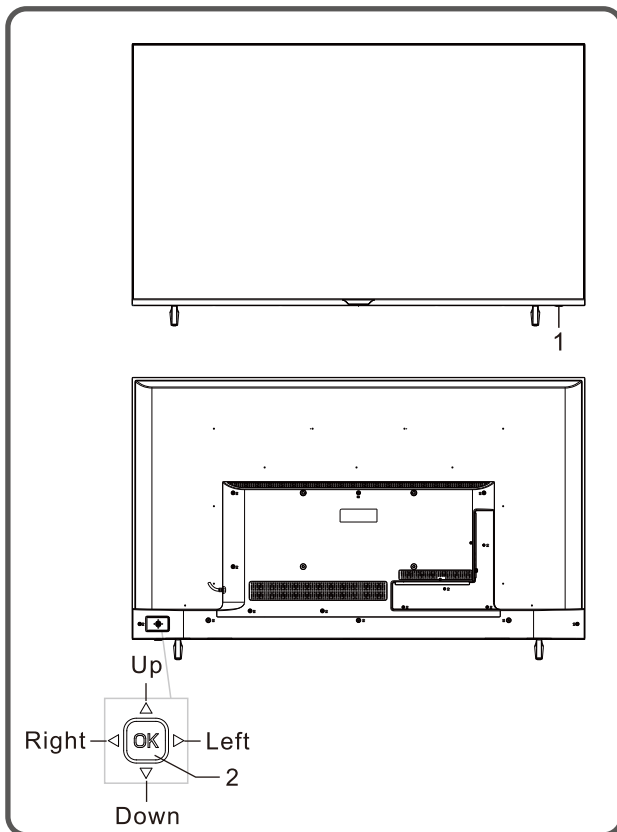




## Warning

When connecting outdoor antenna to signal port of the TV set, please turn off the main power switch of the TV set first. Do not approach the outdoor antenna to high voltage mains power line to avoid electric shock. The wired network antenna connected to this TV set must be isolated from the protective grounding, or else it will cause fire or other hazards.

## Panel Control Keys



1. Power LED indicator and remote receiving window.
2. Rocker button combination key:

Power on or standby with **OK** rocker:

- ①. When Plugged power cord into the electrical socket, you can press **OK** rocker to turn on the TV.
- ②. In power on state, keep pressing **OK** rocker to switch to standby mode.

After turn on the TV, Press **OK** Rocker:

- ①. In non-OSD menu operation, press **OK** rocker to display the function menu.
- ②. In OSD menu operation, press **OK** rocker to confirm the operation.

Move rocker **Up/Down/Left/Right**:

- ①. In TV mode, move rocker **Up/Down** to select the channel.
- ②. In non-OSD menu operation, Move rocker **Left/Right** to decrease/increase the volume.
- ③. In OSD menu operation, move rocker **Up/Down/Left/Right** to operate the menu.

**Remark:**

- ①. The appearance varies depending on the model, and the actual product shall prevail.
- . Please use the remote control for more operation.

# Remote Control

Remove the battery compartment cover and insert two AA (No.5, 1.5V) batteries; make sure the polarity of the batteries is in compliance with the polarity mark "+" and "-" in the battery compartment of the remote control.

## Pairing the Magic Remote

### Learn more about Magic Remote

You can select the functions you want easily and conveniently by moving and clicking the cursor on the TV screen, just as you would use a mouse on a computer screen.

**Note:** You can purchase the Magic Remote separately if it is not provided.

### Pairing the Magic Remote

You must pair the Magic Remote with the webOS TV to use it. Pair the Magic Remote prior to use as follows:

1. Turn on the TV. After about 20 seconds, point the remote toward the TV and then press [ ] key.
2. The remote control will automatically be registered, and the pairing completion message is displayed on the TV screen.

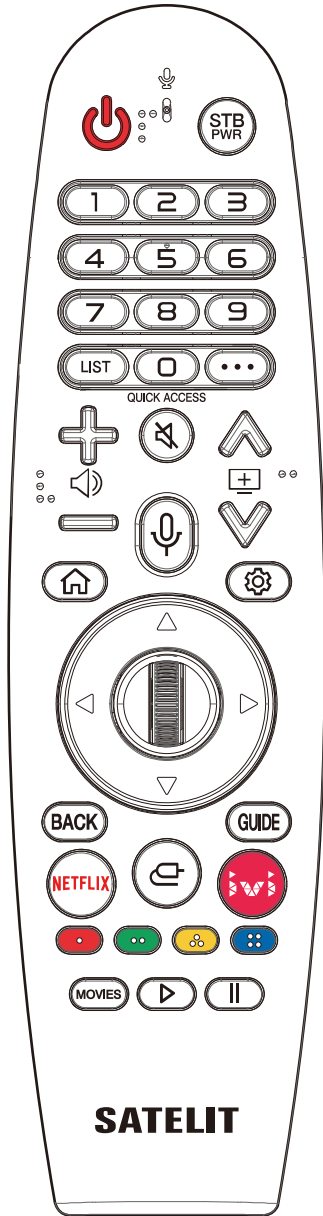
**Note:** If the Magic Remote failed to register, turn the TV off and back on, and then try to register again.

### Re-registering the Magic Remote

If the Magic Remote's pointer does not appear on the TV, you must re-register it.

1. Hold the remote control towards the TV and long-press [GUIDE] key until the instruction appears.
2. The previously registered remote control is deregistered and then registered again.

## Using the Magic Remote



### Using the remote control key

Briefly press remote control key to access various functions.

# Press and hold remote control key to access various functions.

Keys	Function
Power (⏻)	Switch between working and standby status.
STB PWR	You can turn on the power of the set-top box.
0~9	Select the channel or input numbers.



0 (QUICK ACCESS)	(# The QUICK ACCESS edit screen appears.)
LIST	Checking the saved programmes.
...	It displays the additional keys on the remote control.
VOL +/- (⊕/⊖)	It adjusts the volume level.
	Select to turn off/on the sound from the TV. (# Enter the Accessibility menu)
	Check out the recommended contents. Push and hold the key while speaking to use the voice recognition function. <b>Note:</b> Recommendation service may not be available depending on the countries you are in.
CH+/- (⏮/⏭)	You can change the programme.
	Displays the Home menu. (# Displays the list used previously)
	Enters the Quick Settings menu. (# Enters the All Settings menu)
△, ▽, ◀, ▶	Select items or adjust values.
Wheel (⌚)	Scroll up and down to switch channels or interfaces. Press this key to confirm the operation.
BACK	Move to the previous step. (# Closes the menu.)
GUIDE	You can check the programme.
<b>NETFLIX</b>	Open Netflix application. (Can be used only after download.)
	Selects an input source. (# Entering into the Home Dashboard.)
	Open the application. (Can be used only after download.)
• (Red key)	Special function keys.
•• (Green key)	
••• (Yellow key)	
•••• (Blue key)	
MOVIES	Search Movies
▷ (play)	Play.
	Pause.

**Note:** The functions of remote controls differ from country to country. Please refer to the actual device.

## Using the Magic Remote

1. If you shake the Magic Remote left and right or turn its wheel (⌚) while pointing it at the TV, a pointer will appear on the TV screen. If you move the remote control to the direction you want, the pointer follows the movement.
2. Move the pointer to the location you want and press [⌚] key to execute the function.
3. If the pointer has not been used for a certain period of time, it will disappear.

- When the pointer disappears from the screen, shake the Magic Remote right and left. It will then re-appear.
- The pointer will disappear if you press [△]/[▽]/[◀]/[▶] key, and the remote will work as a conventional remote.

### Note:

- If the pointer is not responding smoothly, you can reset the pointer by moving it to the edge of the screen.
- Use the remote control within the specified range (within 10 metres). The device may not function properly when outside the working distance or when an obstacle blocks the line of sight.
- Depending on the peripherals (wireless router, microwave oven, etc.), communication failures may occur.
- Impacts can cause the Magic Remote to malfunction
- Take care not to bump into nearby furniture, electronic equipment or other people when using the Magic Remote.

## Precautions for using the remote control

- The remote control should be pointed at the remote control sensor during operation. An object placed between the remote control and the remote control sensor may impede normal operation.
- The remote control should be prevented from strenuous vibration. Besides, please do not set or place the remote control under direct sunshine, as heating power may result in deformation of the remote control.
- Remote control failure may occur when the remote control sensor of the main unit is under direct sunshine or strong lighting; in this case, please change the angle of lighting or this TV set, or operate the remote control near the remote control sensor.
- Low battery will influence the remote control distance, in which case, the battery should be replaced with a new one. If the remote control is going to be idle for a long time or the battery runs out, please take the battery out to prevent the remote control from being corroded by battery leakage which may result in damage and failure of the remote control.
- Please do not use batteries of different types. It is not allowed to use old and new batteries together; the batteries should be replaced in pair.
- Please do not throw the batteries into fire or charge or decompose the batteries; do not charge, short-circuit, disassemble/assemble, heat or burn used batteries. Please dispose the waste batteries pursuant to relevant regulations on environmental protection.



# Basic Operations

## Remark:

1. The keys operation refers to remote control operation, for panel control keys operation please refer to "**Panel Control Keys**" operation explanation.
2. The [↵] key means direction key and the [▶] (play) key means play function key
3. Menu Operation Instruction in this manual is explained according to TV mode. The operations in other modes are similar to the one in TV mode, and users can take it as reference.
4. Before power-on platform, please make sure that the power supply is stable.
5. The software of different countries is different. The specific software operation should be subject to the actual situation.
6. Because the product is constantly updated, the software is upgraded at any time, if the software operation is different from the actual operation, please refer to the actual product.

## Turning on/Standby

Before power-on platform, please make sure that the power supply is stable.

Plug power cord into the electrical socket, then press [⏻] key to turn on the TV. Press the [⏻] key to enter the first use menu.

1. Set language, country and time zone according to your needs, then select **Next** and press [⏻] key to next step. you can also select **Exit First Use** and press [⏻] key to exit.
2. Check whether the using devices are connected to your TV, then select **Next** and press [⏻] key to next step.
3. Set the Wi-Fi, then select **Next** and press [⏻] key to next step, or select the [▶] and press [⏻] key to skip the step.
4. If the Wi-Fi is connected, read the **Welcome to Smart TV Services**, and select **Next** to enter user agreements, then you can agree it or decide later. ( If you use a wired network connection, you may not need to do these steps.)
5. After you agree user agreements, the TV check if there are devices paired. Select **Next** or select **Retry** to check again.
6. Select the way to watch TV, and select **Next** and press [⏻] key to next step. Then detect your

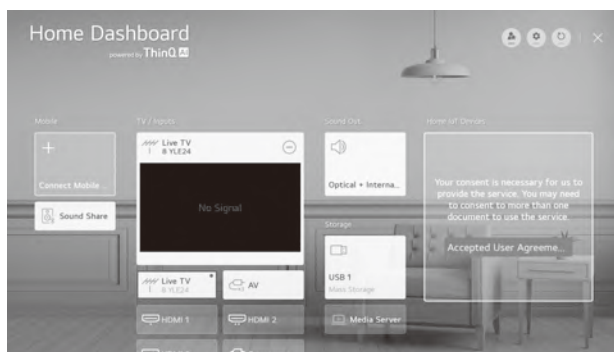
location, and select **Next** and press [⏻] key to next step.

7. Select the program tuning mode and antenna tuning option, then the TV starts auto tuning. Select **Done** and press [⏻] key to next step.
8. Connect TV with ThinQ according to your needs, or you can select **Next** and press [⏻] key to skip this step. Then select **Close** and press [⏻] key to finish your first use settings, or select **Back** to return previous step.
9. During setup, you can press [◀] key to select [⏻] icon and press [⏻] to return to the previous step.  
In power on state, press [⏻] key to switch to standby mode.


★ **Special Tips:** This device adopts energy saving technology. The device will enter standby state automatically at specified sleep time;

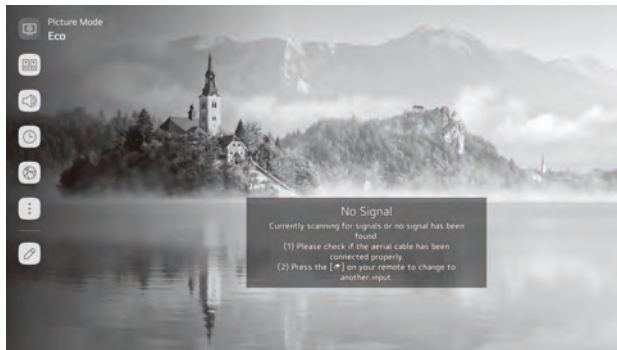
## Signal source selection











You can connect various devices to the TV set and view high quality images. If the video device has HDMI, AV and other video output ports, you can select one of them and connect to corresponding input ports of the TV set. After connected, turn on the device and press [⏻] key, then select **Home Dashboard** and press [⏻] key to enter. Press [△]/[▽]/[◀]/[▶] key to select the input signal, and press [⏻] key to confirm.



## Menu operation description

Press [] key to show the main menu on the screen:






1. Press []/[] key to select a menu from **Picture Mode, Sound Mode, Sound Out, Sleep Timer, Network, All Settings, Edit Mode**.
2. Press [] key to enter the submenu.
3. Press []/[] key to select an item in the menu.
4. Press [] key to confirm.
5. Press []/[]/[]/[] key to adjust the value or setting.
6. Press [**BACK**] key to return to previous submenu.




**Note:** The default password for the lock system is **0000**.

## Smart TV

Press [] key to show the home page.

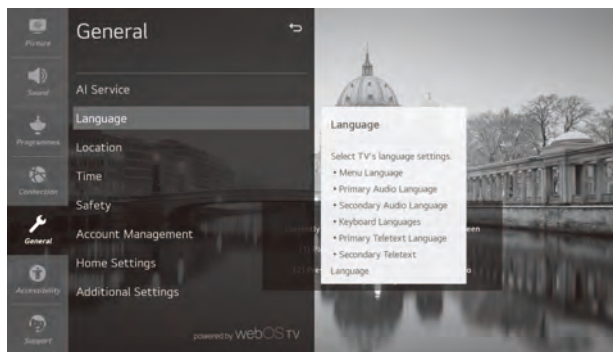
1. Press []/[] key to select **Web Browser** and press [] key;











2. Press []/[] key to select an application and press [] key to run the application;
3. Press [**BACK**] key to return to previous page.

**Note:** Before accessing the Internet, please connect your TV set to the Internet. Refer to "**Network Settings**" for details.



## Language setting

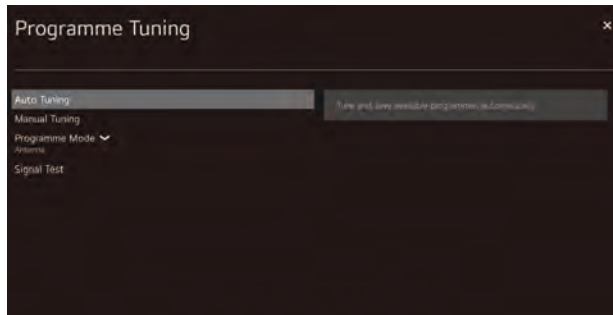


Press [] key, select **All Settings > General > Language** and press [] key to enter. Press []/[] key to select the item, and press [] key to enter. Then press []/[] key to select the desired language and press [] key to confirm.



## Program scanning

Tune the programs before watching the TV for the first time. Before scanning, please make sure that the antenna has been connected properly.

Press [] key, select **All Settings > Programmes > Programme Tuning & Settings**, then press [] key to enter.



### Auto Tuning

1. Select **Auto Tuning** and press [] key, then set the programme tuning mode and tuning options. then the machine starts auto search.
2. Press [**BACK**] key, then select **Yes** in the popup window and press [] to skip current search and back to the previous page.

### Manual Tuning

**Note:**

- Before manual tuning, you should set **Programme Mode: Antenna, Cable, Satellite**.
- After selecting **Satellite** mode, you need to set **Satellite Settings** first.

## Antenna DTV/Antenna TV

1. Select **Manual Tuning > Antenna DTV/Antenna TV**, then press [●] key to enter.
2. For antenna DTV, set the **Frequency(kHz)**, **Bandwidth(MHz)** and set the **VHF CH.**, then the TV starts searching.
3. For antenna TV, set the **Storage, System, Band, Programme, Name**. Then press [◀]/[▶] key to select ◀ or ▶ and press [●] key to start search.

## Cable DTV/Cable TV

1. Select **Manual Tuning > Cable DTV/Cable TV**, then press [●] key to enter.
2. For cable DTV, set the **Frequency(kHz)**, **Symbol Rate(KS/s)**, **Modulation**, then the TV starts searching.
3. For cable TV, set the **Storage, System, Band, Programme, Name**. Then press [◀]/[▶] key to select ◀ or ▶ and press [●] key to start search.

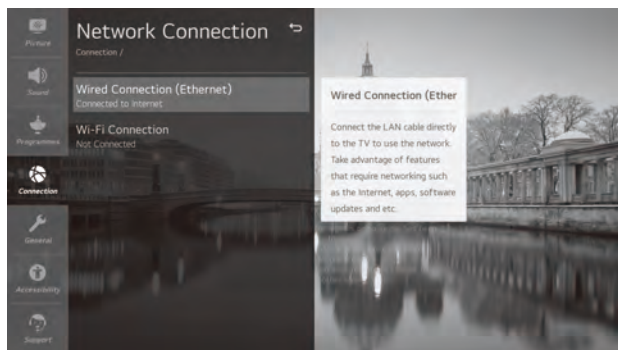
## Satellite DTV

1. Select **Manual Tuning**, then press [●] key to enter.
2. For satellite DTV, set **Satellite 1, Transponder, Network Search**, then the TV starts searching.

## APP

Press [🏠] key, then press [◀]/[▶] key to select the **Web Browser** and press [●] key to enter. Then press [△]/[▽]/[◀]/[▶] key to select an application and press [●] key to enter.

## Network settings



### ■ Wi-Fi

1. Press [⚙️] key, then select **Network > Wi-Fi Connection** and press [●] key to enter. Select **Off/On** icon and press [●] key to turn it on, then the wireless network signals searched by

your machine list automatically. The network searched without 📶 icon indicates that the machine connects to the network without a password. The network with 📶 icon indicates that it is encrypted and you must enter the correct password to connect to the network.

2. Select the network you want to connect to in the network list, and press [●] key;
3. Type network connecting password in the box and exit keyboard, then select **Connect** and press [●] key to connect to network.

### ■ Ethernet

Press [⚙️] key, then select **Network > Wired Connection (Ethernet)**.

- If the router connected to the network supports the DHCP feature, connecting the TV and router by wire will automatically connects to the network.
- If the automatic setup is not supported, you can select **Edit** and press [●] key to enter. Set the **IP Address, Subnet Mask, Gateway, DNS SERVER**, then select **Connect** and press [●] key to confirm.

## Using TV functions through speech

You can easily and quickly access the TV's various functions through speech recognition.

1. Press and hold [🗣️] key on the remote control and speak out the function you want to launch or the keyword you want to use for your search.
2. Once you release [🗣️] key after your speech input, the corresponding function is launched.

### Note:

- Some models may not be supported.
- Your Location must correspond to the language for exact search results. Some functions may not be available if your location settings and language settings are different.
- You can change the language according to **Language setting**. The languages available for voice recognition features may be changed in accordance with service operation policy.
- Details of service may vary by model.
- Please note that AI Service may be changed, removed or terminated, without notice, by manufacturer or its third party providers.
- The language for the voice recognition will be automatically set depending on the selected menu language.

### Cautions for speech recognition

- Voice recognition requires a Magic Remote, which may not be supported by certain models.
- To use all speech recognition features, you need to set your programmes, region, etc. Otherwise, you cannot use some features.
- You must have a network connection to use the speech recognition feature.
- If you have a network connection, you need to accept the terms and conditions to use speech recognition.
- To control the set top box connected to the TV with the voice recognition feature, go to **All Settings > Connection > Device Connection Settings > Universal Control Settings** to set up a universal remote control.
- It is recommended to point Magic Remote toward the set top box after the voice input.
- The rate of speech recognition may vary depending on the characteristics of the user (voice volume, pronunciation, accent, and talking speed) and the surroundings (noise and TV volume).
- To achieve accurate recognition of your speech, you must pronounce words in a slow and accurate manner at an appropriate voice volume at a distance of about 10 cm away from the Magic Remote's microphone.
- If your speech is not recognized properly, speech recognition may operate differently than you originally intend.

## Using universal remote control

### Automatically setting the universal remote control

When you set up the universal remote control, you can control the peripherals (Blu-ray/DVD player, home theater, set-top box, etc.) with the Magic Remote rather than using their dedicated remote controls. Connect the devices to be set to the TV's HDMI IN, and turn the power of the device on. The TV will recognise the connected device to automatically set the universal remote control without manual setting.


#### Note:

- After setting the universal remote control, you may need to do some additional user settings.
- It may take several seconds to complete the settings for the universal remote control.
- In some models, you can set the universal remote control only after converting to an input of a connected device.

- Depending on the connected device, the automatic setting feature for universal remote control (automatic device connection) may not be supported.

### Manually setting the universal remote control

If the universal remote control is not automatically set or it is connected to the AV IN, you can manually set it.

1. Press [] key, then select **All Settings > Connection > Device Connection Settings > Universal Control Settings**.
2. Select the type of the device you want to set.
3. Complete the settings for the universal remote control according to the guidance on the screen. You can change or cancel the universal remote control settings.

#### Note:

- This feature can only be used with the Magic Remote.
- You can purchase the Magic Remote separately if it is not provided.
- When changing settings on a device, make sure it is powered on first.
- Once connected to the network, you can set up the universal remote control with the latest updated information.
- The manual setting feature for universal remote control is not supported for a game console.
- Some keys may not work depending on the model of the external device.
- Point the Magic Remote at the device you want to control. Make sure that there are no objects in front of the device to ensure that the remote control signal is well received.

## Important statement on network services

All contents and services obtained from this TV set belong to the third party and are protected by laws on copyright, patent right, trademark right and/or other intellectual property right. The said contents and services are only for your non-commercial purposes. It is not allowed to use any content or service without the authorization of the content owner or the service provider.

Our company will undertake no liability for any direct, indirect and accidental losses or damages caused by your or a third party's access to any content



or service or any information or any third party software through this set under any circumstances.

Third party service may be changed, deleted or stopped without prior notice. Our company neither implies nor guarantees the continuous availability of some service or content within any period of time.

Our company is not held responsible for services related to the said service and content. Besides, we will not bear any liability for client service. Please directly contact relevant content and service providers if you have any problem and service request concerning relevant service or content.

## Multimedia player

Press [] key, then press []/[] key to select **Photo & Video** or **Music**.

■ **Playing Files in local disk device:** Before playing files in the local disk, insert the USB mass storage device into the USB interface.

Press [] key to enter and press []/[] key to select the target file and press [] to play it. Or press [] after selecting **Photo&Video** or **Music**, and select local disk device in the file directory, then press [] key to enter. Select the target folder and press [] key to enter the folder. Then press []/[]/[]/[] to select the target file and press [] to play it. Press [**BACK**] key to return to previous page.

### Attention:

A USB storage device that has a built-in automatic recognition programme or uses its own driver might not be recognizable.

- Some USB storage devices may not be supported or may not work properly.
- If you use a USB extension cable, the USB storage device may not be recognized or may not work properly.
- Please use only USB storage devices formatted with the FAT32 or NTFS file system provided by Windows OS.
- It is recommended that you use an external USB HDD with a rated voltage of 5 V or less and a rated current of 500 mA or less. If you use a device requiring a higher voltage/current than the rated voltage/current, it may not operate properly due to lack of current.
- It is recommended that you use a USB hub or USB storage device with a power supply.
- We recommend using a storage device with a capacity of 32 GB for the USB memory and 2 TB or less for the USB hard disk.

- If a USB HDD with power-saving function does not work, turn the hard drive off and on again to make it work properly. See the owner's manual for the USB HDD for more information.
- Data on a USB storage device may be damaged, so it is recommended that you back up any important files. Users are responsible for data management. The manufacturer bears no responsibility.
- Press [] key on the remote control. To remove the USB storage device, select (**Eject**) which appears at the top when you focus on the USB storage device you want to remove, and press [] key to confirm. If you disconnect the USB storage device without selecting (**Eject**), an error may occur in your TV or storage device.
- When you connect a USB storage device of a file system not supported by the TV to the USB IN port, the format message appears. To use the connected USB storage device, you should format the device first. After format, all the data of USB storage device will be deleted and formatted as NTFS or FAT32 file system.
- Press [] key on your remote control. Select the connected USB from **Home Dashboard > Storage**, and press [] key to enter. Select **Format** button to format the USB storage device.
- When connecting a USB storage device, a random file/folder can be created to provide Smart TV services such as the saving and retrieving of thumbnail images.

## Troubleshooting

### ■ Snowflake spots occur in the TV images and there is noise in accompanying sound.

1. Check if the antenna plug is loose or the cable is in good condition.
2. Check the antenna type (VHF/UHF).
3. Adjust the direction and position of the antenna.
4. Try to use signal enhancer.

### ■ There is neither display nor sound on the screen. The indication light is not on.

Check if the power line is connected.

### ■ Dotted line or strip disturbance occurs in TV images.

Do not use electric hair dryer aside the TV set and adjust the antenna direction to reduce disturbance.

### ■ Double images occur on the TV screen.

1. Use high oriented antenna.
2. Adjust the direction of the antenna.

### ■ The images are colorless.

Enter **All Settings > Picture > Picture Mode Settings > Colour** setting to increase color saturation.

### ■ The TV has no accompanying sound.

1. Adjust the volume to a proper degree.
2. Press [MUTE] key on the remote control to cancel mute mode.

### ■ No signal input images show on the machine screen. The indicator light is blinking.

1. Check if the signal connecting cable is loose or falls off. Reconnect it.
2. The machine may be in standby mode, please reboot.

### ■ The remote control distance is short or out of control.

1. Remove the object to avoid blocking the remote control receiving window.
2. Replace the battery.

### ■ Online video play is very slow.

1. Please upgrade your network bandwidth to a higher one.
2. Please try to replace with other addresses to obtain better resources.

### ■ Machine is slow, system crash, can't operate the machine.

Disconnect the power supply first, and connect the power supply after about 1-2 minutes, then turn on the TV again.

## Technical Specifications

### Master unit

Max. Resolution	3840×2160
Power Supply	100V-240VAC 50/60Hz
Power Consumption of Speaker	8W+8W
Operating environment:	
Temperature	5°C~40°C
RH	20%~80%
Atmospheric pressure	86kPa~106kPa
Storage environment:	
Temperature	-20°C~55°C
RH	20%~80%
Atmospheric pressure	86kPa~106kPa

### Dimension (L×W×H) and Weight

43"

Excluding base	Unpacking: 958×76×558(mm <sup>3</sup> )
Including base	Unpacking: 958×228×615(mm <sup>3</sup> ) Packing: 1073×119×650(mm <sup>3</sup> ) Net Weight: 6.7kg Gross Weight: 8.7kg

55"

Excluding base	Unpacking: 1228×77×711(mm <sup>3</sup> )
Including base	Unpacking: 1228×278×765(mm <sup>3</sup> ) Packing: 1346×124×806(mm <sup>3</sup> ) Net Weight: 12.6kg Gross Weight: 16.1kg

### Technical specifications for TV

1. Supported Systems: ATV + DTV(DVB-T/C) (DVB-T2/S/S option).
2. TV(RF): 75Ω Imbalance.
3. AV Video-Input: 1±0.1Vp-p.
4. AV Audio-Input: 0.2~2Vrms.
5. HDMI Video Input: 480i, 480p, 576i, 576p, 720p, 1080i, 1080p.
6. Specific internal memory capacity in accordance with actual configuration.
7. Specific cache capacity in accordance with actual configuration.
8. Wireless connection: Wi-Fi (IEEE 802.11 a/b/g/n/ac).
9. Intelligent operating system: webOS 5.0.

## HDMI display mode

Video mode			
NO.	Mode	Resolution	Refresh rate
1	SD	720×480i/p	60Hz
2		720×576i/p	50Hz
3	HD	1280×720p	50Hz
4			60Hz
5	FHD	1920×1080i/p	50Hz
6			60Hz
7	UHD	3840×2160p	24Hz
8			25Hz
9			30Hz
10			50Hz
11			60Hz

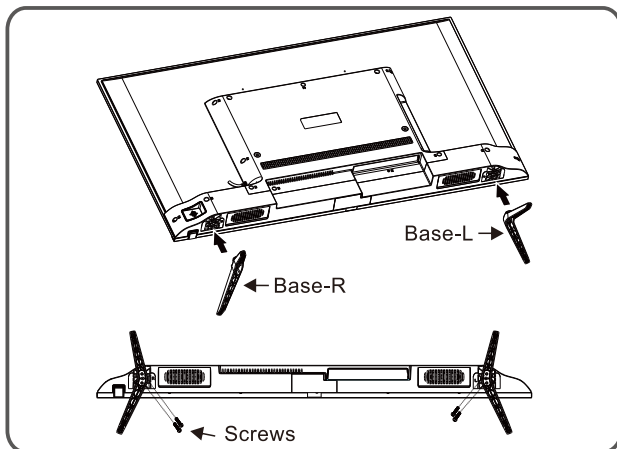
**Remark:** Under UHD mode, 50Hz and 60Hz refresh rate is effective only under HDMI version 2.0.

## Power management

Mode	Power Consumption	
	43"	55"
Normal working	≤98W	≤130W
Standby	≤0.5W	≤0.5W

## Base Installation Instructions

Put the machine flat first, distinguish left and right base and base installation front and back direction, then install the bases in the bottom of the machine back cover as arrow direction in figure. Align screw holes, then fasten screws (notice that base module has to be adjusted at figure status, otherwise it cannot be installed in.)

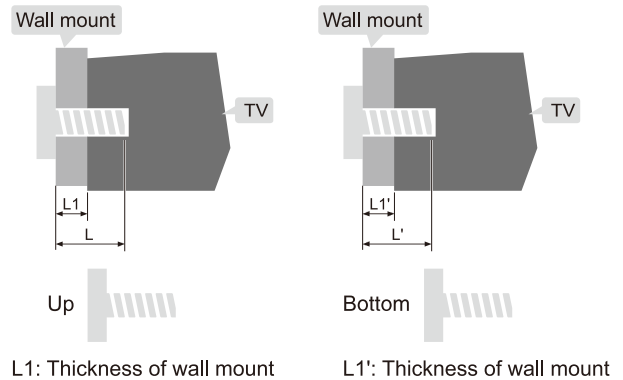
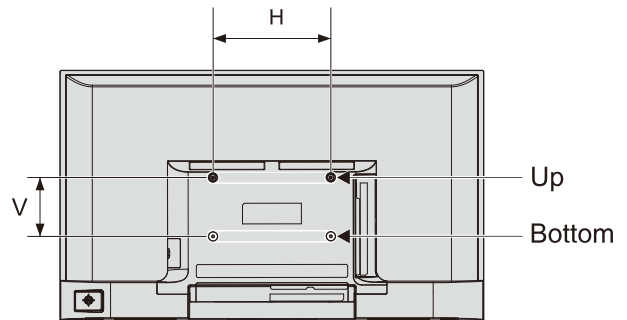


**Remark:** The actual base and machine appearance may be different from pictures; please refer to the actual device.

## Use of a TV wall mounting

### Warning

- Please purchase a suitable TV wall mount when mounting your TV on the wall.
- Ensure that the bearing capacity of the wall for mount installation is no less than 4 times the weight of the TV set and the wall mount so as to avoid falling.
- Please refer to the instructions provided with the TV set and wall mount for installation.
- Make sure there is no cable or conduit in the wall section where a wall mount will be installed.
- Please entrust a professional technician to complete installation. The company shall not be liable for accidents, personal injury or damage caused by improper installation of TV set.



L1: Thickness of wall mount

L1': Thickness of wall mount

Distance between holes on the wall(H×V)(mm)	Required screws (recommended bolt length)(mm)
43": 400 x 200	Up: 2 x M6 (26.5+L1≤L≤30+L1), Machine screws Bottom: 2 x ST6 (5+L1'≤L'≤7+L1'), Flat tail self-tapping screws
55": 300 x 200	Up: 2 x M6 (28+L1≤L≤30+L1), Machine screws Bottom: 2 x ST6 (6+L1'≤L'≤9.5+L1'), Flat tail self-tapping screws



**Note:**

- If any screws are found in the screw hole for wall mount behind the TV set before installing the wall mount, the screws shall be removed and put in place for later use.
- Please buy the wall screws according to the actual situation.
- If there are flat tail self-tapping screws in the accessories, please decide whether it is suitable for use according to the actual situation of the wall mount.

ST6x8mm flat tail self-tapping screws 2pcs(option)